



Housing Services

319.366.7999

coordinatedentry2@gmail.com

Balance of State

Call Center

1.833.739.0065



Our Mission

To inspire people to move forward.

What is Housing Services?

Through proactive programs and resources, Waypoint's Housing Services helps individuals and households achieve and maintain self-sufficiency and family stability through permanent housing. Our services include:

- Coordinated Entry
- Homeless Diversion Services
- Eviction Prevention
- Housing Resource Navigation
- Rapid Re-Housing
- Tenant Academy
- Balance of State 24 Hour Call Center

Contact Us



www.waypointservices.org



318 5th St SE

Cedar Rapids, IA 52401

WAYPOINT

HOUSING SERVICES

For those experiencing housing
instability or homelessness

WAYPOINT

→ Rapid Re-Housing Services

Supporting households experiencing homelessness with housing searches and placement, advocacy with area landlords, and ongoing case management to support housing stabilization. This can include short-term financial assistance for rent and/or a security deposit. Rapid Re-Housing is a national best practice model used to reduce homelessness.

→ Homeless Diversion and Eviction Prevention

Empowering individuals facing imminent homelessness to identify safe and appropriate housing options and assist them in avoiding emergency shelter and returning immediately to housing. Also, provides case management and community resource navigation for individuals at risk of housing instability.

→ Tenant Academy

Tenant Academy is designed to educate participants about their tenant rights and responsibilities by facilitating a housing education course for those with limited or poor rental history. Upon completion, participants receive a certificate to be shared with potential landlords.

Housing Ends Homelessness



Homelessness is a complex issue that can be solved with safe, stable housing.

Waypoint's focus is on solutions that end homelessness. We are committed to meeting the needs of our community and expanding to shift from a crisis response to a solution-based response by:

- Case planning to connect households to community resources to resolve the root cause of their financial crisis and help them maintain housing stability.
- Immediate interventions to divert a household from needing to enter shelter by providing temporary case planning, resource navigation, and limited financial assistance.
- Case management, resource navigation, financial assistance, and wraparound support to help households regain housing stability.

Coordinated Entry

Serving as the central point of contact for households seeking housing assistance or emergency shelter in Benton, Linn, and Jones counties. Coordinated Entry is a national best practice statewide homeless response system that ensures all people experiencing housing insecurity are quickly identified, assessed, and connected to the most appropriate intervention.

Waypoint provides individualized support and guidance to identify immediate needs and barriers unique to each household.

If housing cannot be maintained or stabilized, Waypoint can connect households to open shelter beds in the community.

Access services:

- In-person, Monday through Friday, 9:00 a.m.-5:00 p.m.
- Call: 319.366.7999
- Email: coordinatedentry2@gmail.com

Please note: Waypoint's Coordinated Entry Line is not a crisis line and will not be answered live. To schedule a call for a specific time, please email coordinatedentry2@gmail.com.

